

SAiD: Attention and Reporting Service for Victims of Racism and Xenophobia

Region: Catalonia

Organisation responsible: SOS Racisme Catalunya

Period: Since 1992



Activity: SAiD is a free service for people or groups that have suffered racist discrimination of any kind. It assists those people, groups and collectives who have been victims or witnesses, acts and / or racist or xenophobic behaviors, as well as denounce the unequal application of their rights.

Objectives

Restoring the rights of people or groups that have suffered racist discrimination of any kind, accompanying and advising them at all times.

Reporting legal and publicly racist situations and discriminations that occur in any area of society.

-Informing and disseminate the rights that people have in promoting full citizenship.

Promoting the social and legislative changes necessary to eradicate racist discrimination received from strategic litigation.

Studying racism based on testimonies and experience, carrying out reports and work proposals for its eradication.

Description

SAiD provides:

-Conflict management through mediation, legal denunciation, complaint by administrative channels and/or public complaint.

-Legal representation in the criminal complaint of hate crimes with racist motivation.

-Psychological support and social support when necessary.

-Information and advice on the basic rights of any citizen, regardless of their origin or belonging to an ethnic group.

All services are free, managed by professionals with experience and committed to human rights.

Beneficiaries

Any person living in Catalonia.

GOAL 2: Reinforce education and resilience at local level

(64) Promote anti-rumors networks to face hatred and intolerance and reinforce local resilience in face of the message of violent extremist.

GOAL 8: Raise alternative narratives in social media and traditional media

(120) Design and implement awareness raising campaigns informing about the negative impact of violent extremist ideologies targeting the same audience of hate speech promoters.